

**From:** Deborah.Easterling  
**Sent:** Monday, December 09, 2013 12:10 PM  
**To:** 'jconway5@live.com'  
**Cc:** Bonnie Shealy; brian.franklin@duke-energy.com; alex.castle@duke-energy.com; Edwards, Courtney; Frank Ellerbe III; Hudson, Shannon; timika.shafeek-horton@duke-energy.com  
**Subject:** FW: Letter of protest  
**Attachments:** Letter of Protest.docx

Dear Mr. Conway,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2013-3-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** jim Conway [mailto:jconway5@live.com]  
**Sent:** Monday, December 09, 2013 11:17 AM  
**To:** PSC\_Contact  
**Cc:** Jim Conway  
**Subject:** Letter of protest

Letter of Protest

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210  
www.psc.sc.gov  
Phone: 803-896-5100  
Fax: 803-896-5199

Email form to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

Date:\* 12/9/2013  
Docket: 2013-3-E

Protestant Information

Name:\*James Conway  
Mailing Address:\*2213 Hartwell Lane  
City:\*Fort Mill  
State:\*SC  
Zip:\*29707  
Phone:\*803-547-5433  
E-mail:\*jconway5@live.com

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**Customer**

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.) **I am not protesting Duke Energy's Fuel Adjustment cost increase. I am asking that you have a line item on you bill stating how much the fuel adjustment amount is. It is hard to calculate what the charge is since there is no information on the bill indicating what the charge is or how to calculate it. There is a box on the bill indicating adjustments maybe they can put the charge there. As a customer, I feel that I have a right to know what the fuel adjustment charge is each month. I have called Duke Energy many times to ask what the charge should be and they could not even tell me.**

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***No. I think that this matter should be addressed.**